

NOTICE – ALL LRA CLIENTS



Clients to access Services Online during Lockdown

Following an announcement by the Right Honourable the Prime Minister that Lesotho is going into lockdown as a precaution against the COVID-19 pandemic from Sunday 29th March to Tuesday 21st April 2020, the LRA being cognizant of the importance of self-quarantine to minimize the impact of this disease, in adherence, resolved to avail services provided to its Clients as articulated below.

The commercial borders (except for Moshoeshoe 1 International Airport) will remain operational to allow declarations and passage of essentials (mainly food and medicinal products).

The Service Centres will be closed for the duration of the lockdown, but the services as listed below will still be provided and accessed remotely and Clients are encouraged to make use of the following online platforms:

- Electronic Tax Clearance Certificate- accessible through the LRA website,
- Filing Tax Returns using a dedicated email address: taxreturns@lra.org.ls
- Using Payment Refencing tool available on LRA website for making payments. Clients are urged to make use of electronic transfers offered by commercial banks. Caution should be applied to ensure that transactions are properly referenced.

During this period, we urge all our Clients and the public at large to observe the importance of staying indoors, to be vigilant and to take proper precautions at all times. Our Clients should always adhere and observe the recommended health measures by:

- Observing social distancing by avoiding crowds;
- Frequently washing hands with water and soap for at least 20 seconds;
- Avoiding touching your mouth, eyes or nose;
- Covering your mouth and nose with bent elbow or tissue when coughing or sneezing. Dispose of tissue immediately; and
- Seeking medical care early when having a fever, cough and difficulty breathing.

During the lockdown period, any other service and or prior administrative commitments or arrangements between the LRA and Clients shall be attended to after the lockdown.

For all tax and border related inquiries our Clients will reach us via Online Instant Chat (accessible via the website) and through our Call Centre at 52215555/22235555.

Let us be responsible and stay safe.



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For more info visit: www.lra.org.ls